# Navigating the NDIS Workshop

## Designed by practitioners for practitioners

## Overview

**Navigating the NDIS** is a highly interactive 4-hour workshop designed to provide practical, hands-on training for child and family sector professionals who support clients engaging with the National Disability Insurance Scheme (NDIS). Delivered in two 2-hour sessions, this workshop demystifies how the NDIS works and how decisions are made, while equipping participants with the tools and language needed to advocate effectively.

Participants will explore key aspects of the NDIS, including how disability is defined, what evidence influences decision-making, and how to communicate client needs clearly and persuasively. The training covers the full journey - from applying for access and creating plans, to managing existing plans and challenging decisions when necessary.

With a strong focus on real-world application, the workshop provides templates and resources to help professionals gather relevant information and represent the needs of children, parents, and carers to NDIS decision-makers.

## Learning Outcomes

By the end of this workshop, participants will be able to:

- Understand how the NDIS is designed to work, including the key assumptions about families and children with disability.
- Clarify the roles and responsibilities of child and family sector staff when supporting families navigating the NDIS.
- Appreciate the lived experiences and perspectives of parents caring for a child with disability.
- Apply practical tips and techniques to support families through the NDIS journey—from access to review and appeal.
- Identify and connect with the broader network of support and advocacy organisations surrounding the NDIS.

## Delivery and Suitability

This is a 4-hour interactive workshop delivered in two 2-hour sessions, available either online or in-person to suit your organisation's needs. To ensure a high-quality learning experience and encourage active participation, each session is capped at 30 participants.

This training is ideal for practitioners working in the family services sector, including Case Managers, Team Leaders, and Social Workers who support families navigating the NDIS.

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