BSB50420 Diploma of Leadership and Management

Inspire, engage and lead the way.

Lead with purpose and innovation

The BSB50420 Diploma of Leadership and Management, offered by the Centre for Excellence in Child and Family Welfare, equips professionals with the skills to inspire, engage, and lead effectively while addressing the sector's unique challenges and driving meaningful impact.

Participants develop proactive leadership and initiative skills, sound judgment in planning and organising, and adopt effective communication and self-management strategies while honing practical leadership skills tailored to the child, youth, and family services sector.

Available online, the Diploma is ideal for new, emerging, and aspiring leaders and managers seeking to advance their careers within the sector.

Information sessions

Participants are required to attend an online information session before enrolling.

To see upcoming information sessions and register, visit cfecfw.org.au/diploma.

Duration and delivery method

The course is delivered over 12 full-day training sessions over 18 months. Training will be delivered online via Teams.

2026: 7 Dec
2027: 5 Feb, 19 Mar, 30 Apr, 11 Jun, 23 Jul, 03 Sep, 15 Oct, 26 Nov
2028: 28 Jan, 10 Mar, 28 Apr

Cost

- Centre members rate: $4,800
- Non-members rate: $5,700

The fee covers resources, registration, assessment and support. Fees are collected via a four-part payment plan.

Units of competency

Business Operations & Finance
BSBOPS502 Manage business operational plans
BSBFIN501 Manage budgets and financial plans

Leadership
BSBLDR523 Lead and manage effective workplace relationships
BSBLDR522 Manage people performance

Teamwork & Relationships
BSBTWK502 Manage team effectiveness
BSBTWK503 Manage meetings

Communication
BSBCMM511 Communicate with influence
BSBCMM412 Lead difficult conversations

Critical Thinking & Problem Solving
BSBCRT511 Develop critical thinking in others
BSBPEF502 Develop and use emotional intelligence
BSBPEF501 Manage personal and professional development
BSBSTR502 Facilitate continuous improvement

Centre for Excellence in Child and Family Welfare
Nationally Recognised Training
RTO no: 3696
50 Market St, Melbourne, VIC 3000
(03) 9614 1577
rto@cfecfw.org.au